



॥ विद्या सर्वस्य भूषणम् ॥

PRABODHAN EDUCATION SOCIETY'S
VidyaPrabodhini College of Commerce, Education, Computer & Management
Vidyanagar, Alto-Parvari, Goa

F.Y.B.COM. SEMESTER END EXAMINATION – OCT/NOV 2017 (Regular)
(As per CBCS)

Sub: General Management

Semester: I

M. Marks: 80 marks

M. Time: 2 hours

INSTRUCTIONS: 1. All Questions are Compulsory.

2. Figures to the right indicate full marks.

3. Answer sub-questions in Q.I & Q.II in not more than 100 words each.

4. Answer questions in Q.III to Q. VI in not more than 400 words each.

5. Every main question should begin on fresh page.

Q.I. Write short note on any four of the following:

[4x4=16 mks]

- Materials Management- Functional area
- Features of Decision Making
- Overcoming Resistance to Change
- Importance of Green Management
- Contingency Approach to Management
- Creativity in Decision Making- Concept

Q.II. Write short note on any four of the following:

[4x4=16 mks]

- American Style of Management
- Rationality in Decision Making- Concept
- Features of Change
- Causes of Stress
- Organisational Conflict- Meaning
- Logistics Management

Q.III. Answer any one of the following:

[1x12= 12mks]

1.Explain the term Management and discuss its importance.

2. Explain meaning and features of Japanese Style of Management.

Q.IV. Answer any one of the following:

[1x12= 12mks]

1. Explain the concept of Decision Making and different types of Managerial Decisions.

2. State and explain various steps in Decision Making Process.

Q.V. Answer any one of the following:

[1x12= 12mks]

1.Discuss Change Process in an organisation.

2. What is Conflict Management? Explain steps in Conflict Management Process.

Q.VI. Answer any one of the following:

[1x12= 12mks]

1.What is Stress Management? Explain different types of stress.

2.Explain the key steps in the process of Supply Chain Management.
