

**B.Com. (Semester – V) Examination, April/May 2019**  
**INDUSTRIAL MANAGEMENT**  
**(New Course)**

Duration : 2 Hours

Max. Marks : 80

- Instructions :** 1) **All** questions are **compulsory**, however internal choice is available.
- 2) Answer sub-questions in Question No. 1 and Question No. 2 in **not more than 100 words each**.
- 3) Answer question no. 3 to question no. 6 in **not more than 400 words each**.
- 4) Figures to the **right** indicate marks assigned to the questions.

1. Answer the following questions in brief (**any four**). 16
- Principles of Scientific Management (**any four**).
  - Criticisms of Scientific Management (**any four**).
  - Importance of Industrial Management (**any four**).
  - Steps initiated by Govt. of India to facilitate rationalisation (**any four**).
  - Concept of industrial productivity.
  - Advantages of work study (**any four**).
2. Write short notes on **any four** of the following. 16
- Financial aspect of rationalisation.
  - Objectives of Just In Time (JIT) (**any four**).
  - Concept of Total Quality Management (TQM).
  - Characteristics of Quality Circles (**any four**).
  - Factors affecting work environment (**any four**).
  - Measures to control industrial pollution (**any four**).

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3. A) Explain the technological, financial and labour factors affecting industrial productivity. 12
- OR
- X) Justify the need for rationalisation in Indian industries. 12
4. A) Explain the steps in method study. 12
- OR
- X) What is benchmarking ? Describe the steps in benchmarking. 12
5. A) Explain the principles of Total Quality Management. 12
- OR
- X) Examine the effects of Industrial accidents on employers, workers and society. 12
6. A) Explain the objectives of safety management. 12
- OR
- X) Describe the effects of industrial pollution. 12